



INTEGRATED WEB PORTAL
Meghalaya State Public Services Delivery
Commission

July 15, 2022



Right to Public Service Delivery Act, 2020

Provides for the delivery of notified public services to the citizens within the stipulated time limit.

86 Services Notified across 26 Departments / Offices.

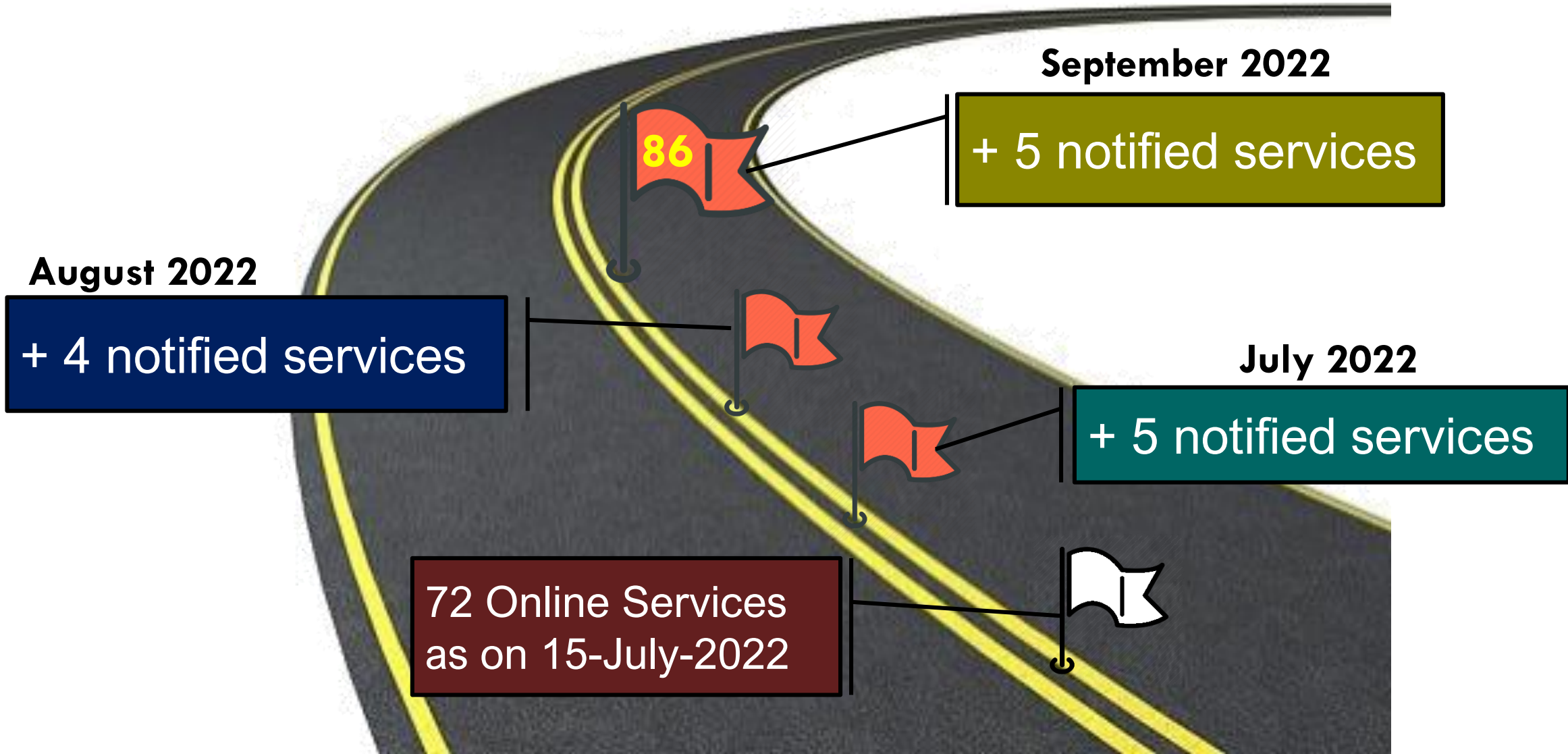
72 notified services available online and 14 offline.

Provision for Appeal to the Appellate Authority and to the Commission for services delayed or services denied.

Imposition of penalty against the Designated officer for failure to deliver or render services to which the applicant is entitled.



Timelines for Balance 14 offline services to be online





TOP 5 NOTIFIED SERVICES

Registration of Migrant Workers under the Meghalaya Identification, Registration of Migrant Workers Act, 2020 - **19557 Applications**

Auto Renewal - Licensing of Contractors under the Contract Labour (R & A) Act, 1970 - **13121 Applications**

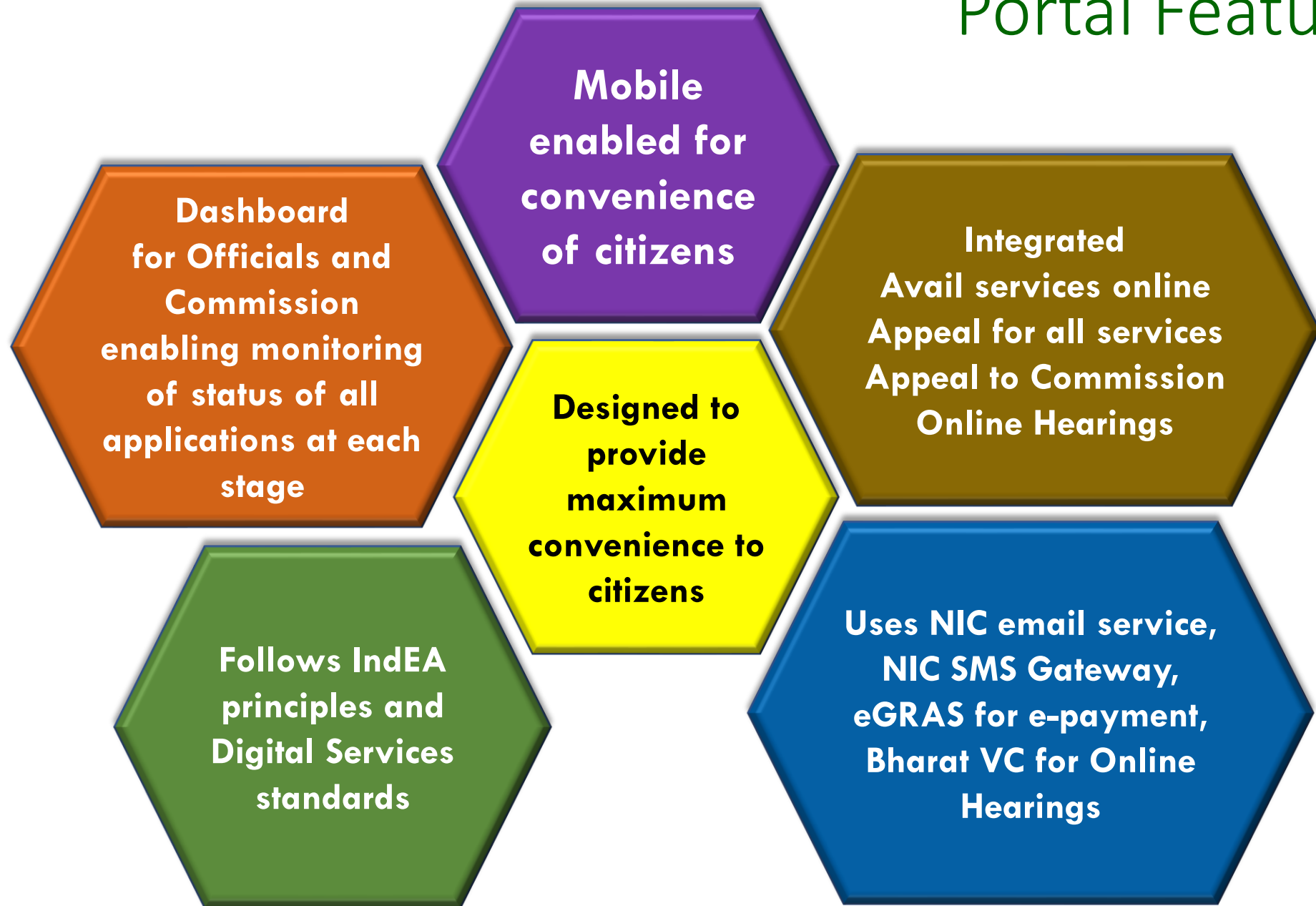
Auto renewal - Registration under the Meghalaya Shops & Establishments Act, 2003 - **2499 Applications**

Renewal-Registration of Migrant Workers under the Meghalaya Identification, Registration of Migrant Workers Act, 2020 - **1830 Applications**

License for Contractors under the Contract Labour Act 1970 - **1482 Applications**



Portal Features





the way
FORWARD 



HIGH VOLUME SERVICES

188 TOTAL ONLINE SERVICES YET TO BE NOTIFIED

Scheduled Tribe Certificate - **4,25,860 Applications**

Registration of Farmers and Issuance of Farmer ID Card - **334071 Applications**

Certificate For Recruitment in Armed / Paramilitary / Police Forces - **22040 Applications**

Permanent Residence Certificate - **13360 Applications**

Income Certificate - **4645 Applications**



Thank you