



Meghalaya Right to Public Services Act, 2020

OCTOBER 2022



MEGHALAYA Vs. TOP 5 STATES

Number of Services Notified

2

Rank	State	Number of Services Notified
1	Karnataka	1033
2	Punjab	568
3	Maharashtra	506
4	Assam	475
5	Odisha	411
	Meghalaya	86



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INTEGRATED WEB PORTAL OF THE COMMISSION (MSPSDC)

- ❑ Launched on 15th July, 2022 by the Hon'ble Chief Minister, Government of Meghalaya with **68 online services and 18 offline services (Total = 86 services)**.

Current Status

73 online

13 Offline

- ❑ Hon'ble Chief Minister had desired that all existing online services also be brought under the purview of the MRTPS Act within the next 4 months (November 2022).



WITH EXISTING NOTIFICATIONS



Delay in making 13 Offline Notified Services Online

SERVICE	DEPARTMENT / OFFICE	Status
1. Transit Permit of Liquor by Individual 2. Permission for Temporary Bar License 3. Recommendation for Temporary Bar License	ERTS (3)	Under process
4. Authorization under the Hazardous and Other Wastes (Management and Transboundary Movement) Rules, 2016. 5. Registration/ Renewal under The E-waste (Management and Handling) Rules, 2011 (under Chapter III) 6. Registration/ Renewal under Plastic Waste (Management and Handling) Rules, 2011.	Meghalaya Pollution Control Board (3)	Under process
7. Licenses / Authorizations required for sale / storage of commodities (other than fertilizers)	Food Civil Supplies and Consumer Affairs (1)	Not initiated
8. NOC for field survey and investigation work for Hydro Project	Forest & Environment (1)	Not initiated
9. Mining lease / Composite License / Non-exclusive Reconnaissance Permit	Mining and Geology (1)	Not initiated
10. Mining Lease for Minor Minerals 11. Quarry Permit for Minor Minerals	Mining and Geology (2) Forest & Environment (2)	Not initiated
12. Registration under State Cinema Regulations/Rules	Arts & Culture / GAD (1)	Not initiated
13. Permission for Movie Shooting related to State Protected Monument	Arts & Culture / IPR (1)	Not initiated



10 Offline Notified Services with no Application Format

SERVICE	DEPARTMENT / OFFICE
1. Transit Permit of Liquor by Individual 2. Permission for Temporary Bar License 3. Recommendation for Temporary Bar License	ERTS (3)
4. Licenses / Authorizations required for sale / storage of commodities (other than fertilizers)	Food Civil Supplies and Consumer Affairs (1)
5. NOC for field survey and investigation work for Hydro Project	Forest & Environment (1)
6. Mining lease / Composite License / Non-exclusive Reconnaissance Permit	Mining and Geology (1)
7. Mining Lease for Minor Minerals 8. Quarry Permit for Minor Minerals	Mining and Geology (2) Forest & Environment (2)
9. Registration under State Cinema Regulations/Rules	Arts & Culture / GAD (1)
10. Permission for Movie Shooting related to State Protected Monument	Arts & Culture / IPR (1)

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Incorrect Department Notified

SN ⁷ in Notification & Service	Department Notified	Concerned Department	Reference Date
28. Registration under State Cinema Regulations/Rules	Arts & Culture	General Administration	11-Jul-2022
29. Permission for Movie Shooting related to State Protected Monument	Arts & Culture	Information & Public Relations	11-Jul-2022
32. Mining Lease for Minor Minerals	Mining & Geology	Mining & Geology for Schedule II Minerals of MMMCR, 2016 & Forest & Environment for Schedule III Minerals of MMMCR, 2016	13-Oct-2022
33. Quarry Permit for Minor Minerals	Mining & Geology	Mining & Geology for Schedule II Minerals of MMMCR, 2016 & Forest & Environment for Schedule III Minerals of MMMCR, 2016	13-Oct-2022



Amendment Required

S.No & Service in Notification	Suggested Amendment	Concerned Department	Designated Official
28. Registration under State Cinema Regulations/Rules	Change to General Administration Department	General Administration	To consult the Department
29. Permission for Movie Shooting related to State Protected Monument	Change to Information & Public Relations Department	Information & Public Relations	To consult the Department
32. Mining Lease for Minor Minerals	32A. Mining Lease for Minor Minerals for industrial & specific uses under Schedule II of MMMCR, 2016	Mining & Geology	Director of Mineral Resources for area greater than 5 ha. Div. Mining Officer for area upto 5 ha.
	32B. Mining Lease for Minor Minerals for uses other than in Industry under Schedule III of MMMCR, 2016	Forest & Environment	PCCF & HOFF for area greater than 5 ha. Div. Forest Officer (T) for area upto 5 ha.
33. Quarry Permit for Minor Minerals	33A. Quarry Permits for Minor Minerals for industrial & specific uses under Schedule II of MMMCR, 2016	Mining & Geology	Divisional Mining Officer.
	33B. Quarry Permits for Minor Minerals for uses other than in Industry under Schedule III of MMMCR, 2016	Forest & Environment	Divisional Forest Officer (T).



Notified Services with Unduly Long SLAs > 90 days

SERVICE (12 nos.)	DEPARTMENT / OFFICE	TIMELINE
1. Mutation in undisputed cases / Deletion - Inclusion / Renewal.	o/o DCs / SDOs	180 days
2. Registration under State Cinema Regulations/ rules	Arts & Culture / GAD	180 days
3. Permission for Movie Shooting related to State Protected Monument.	Arts & Culture / IPR	180 days
4. Mining Lease for minor minerals	Mining & Geology	180 days
5. NoC for water abstraction	Water Resources	180 days
6. Recommendation of License of Bottling Plant, Distillery, Breweries, Retail / Wholesale, Shops for Liquor at district	ERTS (o/o DCs)	120 days
7. Consent to Establish under the Water (Prevention and Control of Pollution) Act, 1974 and Air (Prevention and Control of Pollution) Act, 1974.	Meghalaya State Pollution Control Board	120 days
8. Consent to Operate under the Water (Prevention and Control of Pollution) Act, 1974 and Air (Prevention and Control of Pollution) Act, 1974.	Meghalaya State Pollution Control Board	120 days
9. Authorization under the Hazardous and Other Wastes (Management and Transboundary Movement) Rules, 2016.	Meghalaya State Pollution Control Board	120 days
10. Registration/ Renewal under The E-waste (Management and Handling) Rules, 2011 (under Chapter III) (effective from May 2012).	Meghalaya State Pollution Control Board	120 days
11. Registration and Grant of Certificate for Boiler under the Boiler's Act, 1923	Labour Department.	120 days
12. Measurement / Demarcation of Land.	O/o DCs	106 days



DIGITAL PAYMENT THROUGH e-GRAS

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1. Exiting MoU on Payment Gateway Facility is only between GOM and SBI with no provision for payments through UPI.
2. With no UPI, applicants will need to pay service charge for digital payments on all Govt Portals.
3. Commission has suggested necessary changes in the MoU to Finance Department.
4. Finance Department is requested to expedite signing of new MoU with more Banks and to include Payments through UPI.





the way
FORWARD 



TOP 5 NOTIFIED SERVICES

Registration of Migrant Workers under the Meghalaya Identification, Registration of Migrant Workers Act, 2020 - **19557 Applications**

Auto Renewal - Licensing of Contractors under the Contract Labour (R & A) Act, 1970 - **13121 Applications**

Auto renewal - Registration under the Meghalaya Shops & Establishments Act, 2003 - **2499 Applications**

Renewal-Registration of Migrant Workers under the Meghalaya Identification, Registration of Migrant Workers Act, 2020 - **1830 Applications**

License for Contractors under the Contract Labour Act 1970 - **1482 Applications**



22 High Volume Online Services that may be Notified as Phase I

DEPARTMENT / OFFICE	SERVICE & VOLUME	
Agriculture (2)	Registration of Farmers and Issuance of Farmer ID Card - 340588 Soil Health Card – 96423	
Deputy Commissioner (4)	Scheduled Tribe Certificate - 425860 Certificate for Recruitment in Armed/Paramilitary/Police Forces - 22040 Permanent Residence Certificate - 13360 Application for grant of new / renewal of arms license - 14473	
Excise (1)	Retailer Permit (Lifting) - 43970	
Shillong Municipal Board (1)	Issuance of Birth Certificate from Registration Unit - 10161	
Transport (14)	Issuance/renewal of Vehicle Permit - 65276 Temporary Registration of Vehicle - 61841 Hypothecation Termination - 31632 Additional Endorsement to Driving License - 22923 Issuance of Temporary Permit - 17909 Change of Biometrics in Driving License – 17420 Renewal of Registration - 16574	Alteration of Motor Vehicle - 13666 Issue of Duplicate RC - 12791 Issue of NOC - 12728 Conversion of Vehicle - 8142 Replacement of Driving License - 7166 Issue of Duplicate Driving License - 5952 Change of Address in Driving License - 5874
Total Services	86 + 22 = 108	



SERVICES
under
MBOCWWB

Total Services
108 + 12 = 120

12 High Volume Services recently made Online that can be Notified as Phase II

Offline transactions till date : 85k (approx.)

1. Registration of the Building and Construction Worker
2. Scholarship Benefit Application
3. Maternity Benefit
4. Marriage Assistance
5. Medical Benefit
6. Cash Award
7. Welfare Pension
8. Disability Pension
9. Family Pension
10. Death Benefit
11. Instrument Grant
12. Funeral Benefit



Department-wise

Total Services
120 + 47 = 167

47 Online Services that can be notified as Phase III

Agriculture - 1

Deputy Commissioner - 16

ERTS – 7

Food & Civil Supplies - 1

Shillong Municipal Board - 1

Taxation - 2

Transport - 19



47 Online Services that may be Notified as Phase III

DEPARTMENT / OFFICE	SERVICE
Agriculture (1)	1. Farm Mechanization Application
Food & Civil Supplies (1)	2. Ration Card Surrender
Shillong Municipal Board (1)	3. Issuance of Death Certificate from Registration Unit
Taxation (2)	4. Online Returns under VAT/CST 5. E-Amendment of Dealer Registration
Deputy Commissioner (16)	6. Application for cancellation of license / deletion of firearms from the license 7. Application Form B-2 for permission to sell firearm or ammunition 8. Application Form B-2 for Permission to transfer firearm or ammunition 9. Registration of Weapons dealers / sellers 10. Income Certificate 11. Registration of Societies 12. Residential Certificate 13. Scheduled Caste Certificate 14. Senior Citizen Certificate 15. Marriage Certificate 16. Register as a New Elector/Voter 17. Register as Overseas Elector/Voter 18. Deletion or Objection in Electoral Roll 19. Correction in Elector Details 20. Transposition within Assembly Constituency 21. Migration to another Assembly Constituency

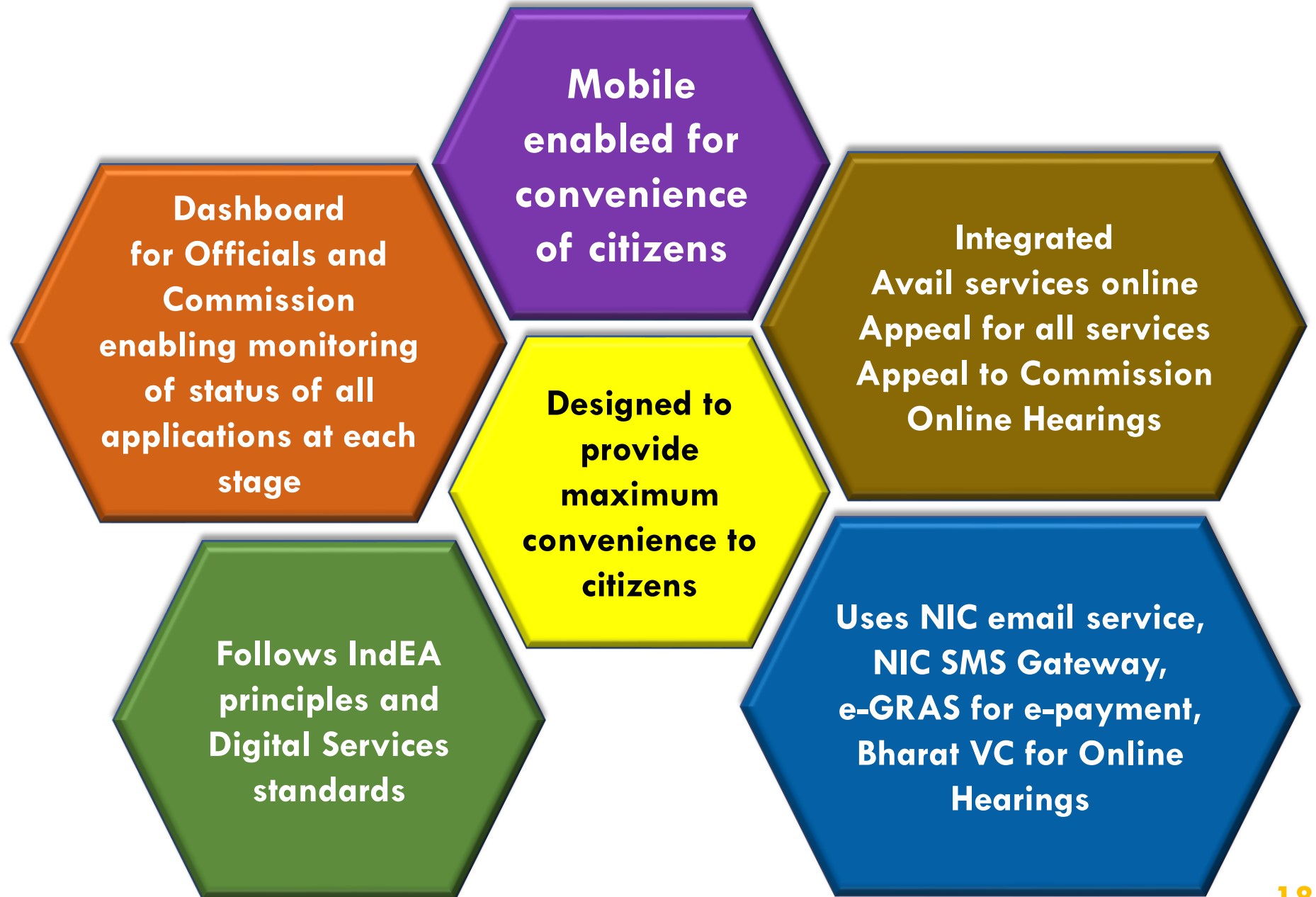


47 Online Services that may be Notified as Phase III

DEPARTMENT / OFFICE	SERVICE
ERTS (7)	<ul style="list-style-type: none">22. Export Permit for Beer23. Import Permit (Zero IPF)24. Retailer permits for canteens25. Export Permit for ENA Outside State26. Export Permit for ENA Within State27. Export Permit for ENA (Overseas)28. Export Permit for Beer (Overseas)
Transport (19)	<ul style="list-style-type: none">29. Change of Name in Driving License30. Permit Restore31. Hypothecation Addition32. Permit Surrender (Cancellation/Replacement of vehicle)33. Duplicate FC34. Re-assignment of Registration No (RMA)35. Issuance of Special Permit36. Driving License Extract37. Surrender of COV(s) / PSV Badge(s)38. Issuance of Duplicate Permit39. Issuance of International Driving Permit40. Change of Address in RC41. Issuance of Driving School License42. Retention of Registration No43. Endorsement to Drive in Hill Region44. Issuance of AITP Permit / Authorization45. Renewal of AITP Permit / Authorization46. Issuance of 3 states AITP (CMV Rule 82-85)47. Renewal of 3 states AITP (CMV Rule 82-85)



MSPSDC Integrated Web Portal





Thank you