

Minutes of the meeting on Meghalaya Right to Public Services Act, 2020 held on 19th June, 2023 in the Conference Hall, Main Secretariat Building, Meghalaya, Shillong.

Members Present: at Annexure –I

The meeting was chaired by Chief Secretary, Government of Meghalaya in the presence of Chief Commissioner, Meghalaya State Public Service Delivery Commission. The Chairman briefed the agenda of the meeting and then requested the Chief Commissioner, Meghalaya State Public Service Delivery Commission to give his presentation.

The Chief Commissioner first explained the main provisions of the Meghalaya Right to Public Service Act, 2020 including the fact that there is one integrated portal where the services are listed including the provisions for filing of appeal to the Appellate Authority and the Commission. Thereafter, a presentation was made by the Meghalaya State Public Service Delivery Commission on the services notified including the issues that remain since the last meeting that was held on 28th October, 2022, which are highlighted as under:-

1. Services notified under the Act have increased from 91 to 110. However, this needs to improve as many other states already have 500 services or more notified. It is desirable that the services that are notified as per the Act should also be made online.
2. MoU has been signed with Bank of Baroda and YES Bank for which the UPI can be implemented. The payment gateway with SBI needs to be taken forward.
3. In consultation with the Deputy Commissioners, who were present, it was decided that the timeline of the service "Mutation in undisputed cases/Deletion-Inclusion/ Renewal" should be reduced to 30 days from 180 days and the timeline of the service "Measurement/Demarcation of Land" should be reduced to 60 days from 106 days .
4. The Water Resources Department is to clarify on the NOC for the service in respect to water abstraction on whether it is ground or surface water and the timeline for disposal of the notified service.
5. Home (Political) Department shall coordinate with the Deputy Commissioners on the details i.e., timeline, Designated official, Appellate Authority in respect of the services - (i) Certificate for Recruitment in Armed/Paramilitary/Police Forces and (ii) Scheduled Caste/ Scheduled Tribe Certificate.
6. Home (Police) Department shall coordinate with the Deputy Commissioners on the details i.e., timeline, Designated official, Appellate Authority in respect to the application for grant of new/renewal of arms licence.
7. A copy of the presentation made by the Chief Commissioner, Meghalaya State Public Service Delivery Commission is attached as Annexure II. All Departments are to take action on the points raised in the presentation which is to:
 - a. Make services online.
 - b. Decide on the timelines and provide them to the Personnel Administrative Reforms Department (Administrative Reforms Cell) for notification under the Act.
 - c. Any other matter/ issue raised in the presentation.

8. It was decided that a target of 189 services are proposed to be notified under the Act and made online by the end of the FY 2023-24 for which Departments shall take action/steps to furnish the details of their services to Personnel Administrative Reforms Department (Administrative Reforms Cell).

The meeting concluded with a vote of thanks from the Chairman.

Sd/-
(D.P. Wahlang, IAS)
Chief Secretary,
Govt of Meghalaya, Shillong

Memo.No. PER(ARC)22/2023/12-A,

Dated Shillong, the 26th June, 2023.

Copy to:

1. The P.S. – to the Chief Secretary Govt. of Meghalaya, for kind information of Chief Secretary.
2. The P.S. to the Chief Commissioner, Meghalaya Public Service Delivery Commission for information of Chief Commissioner.
3. The State Informatics Officer, National Informatics Centre (NIC), Meghalaya for information.
4. The Deputy Commissioner, _____
for kind information and necessary action.
5. The State Informatics Officer, National Informatics Centre (NIC), Meghalaya for information.
6. All Administrative Departments.

By Order etc.,



Deputy Secretary to the Government of Meghalaya
Personnel Administrative Reforms Department
(Administrative Reforms Cell)
